

# TERMS AND CONDITION

## Volumetric Weight

Sometimes, large items with a light overall weight can be charged according to the space they take up on aircraft. In these cases, Volumetric Weight, or dimensional (Dim) weight, is used to calculate the shipment cost. It is recommended that you calculate the Volumetric Weight for every shipment that you send, then compare this to its actual weight. The greater weight of the two is used to work out the price that we charge you. International Volumetric Weights are calculated using the formula below:

**Length X Width X Height in centimetres / 5000 = Volumetric Weight in kilograms.**

**IMPORTANT-** Final Amount of shipping will be decided after Volumetric Weight.

## Medicine

- Doctor prescription required with signature and register number. Prescription date should not be older than 2 months.
- Chemist shop bill required with signature.
- Only allopathy tablets will be accepted. (No liquids)
- For Medicine we use only DHL.

## Restricted & Banned Items

- Liquid, semi-liquid and gases
- Currency
- Indian Postal Articles and all items that infringe the Indian Postal Act of 1898
- Precious and semi-precious stones, gems, jewellery and equivalent items
- Perishables
- Radioactive or magnetic material
- Negotiable Instruments (Bearer Form)
- Pornographic material

- Firearms, explosives and military equipment
- Flammable Items
- Toxic and infectious Items
- Corrosives
- Powders and chemicals
- Drugs
- Machinery parts containing oil, grease, fuel or batteries

## **Dangerous Goods**

As defined by IATA, commodities, which possess potentially hazardous characteristics, are considered as dangerous goods. These classified list of such commodities is given below:

- Explosives
- Lithium Batteries
- Corrosives
- Radioactive Material
- Flammable Liquids
- Gases
- Toxic & Infectious Substances
- Oxidizers and Organic Peroxides
- Flammable Solids
- Empty Cylinders
- Miscellaneous e.g. Magnets – a danger to airplane equipment

*\*Prices subject to change as per courier partner (DHL, FED-Ex etc.) policies without prior notice.*

*\*\*Packaging & Pick-up charges extra*